

The Quaker Hill Quill

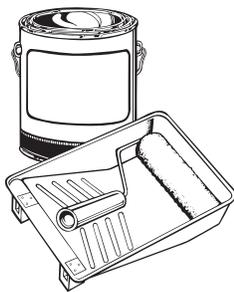
August 2024

Covenants Inspections

Community Inspection Services (CIS) recently completed maintenance inspections and mailed the results to homeowners in July. CIS inspects for items that

need repair/replacement or cleaning and applies industry standards to its inspection process. CIS maintains a photo database and tracking system for all single-family homes and townhomes.

The most common citations included the need to power wash surfaces, such as steps, sidewalks, and building trim for noticeable mold, mildew, or grime, and the need to repair fence or roof rake boards. For inquiries regarding the inspection, contact the CIS automated 24-hour help line at 240-312-3926. All other communications must be submitted using the HOA Inspection Services resident portal (portal.hoainspectionsservices.com). Repairs should be completed by August 27, 2024. Section 4 of the Quaker Hill Community Regulations requires that violations be corrected within 30 days. (See qhca.org and click on "Community Regulations.") Should an extension be needed beyond the required date, please send a request as soon as possible to HOA inspection services resident portal noted above.



Residents Who Arrive During Pool Season

New residents, and those who have yet to apply for a pool-use pass, must complete an online application: 1) go to mypass.poolentry.com;

2) click on "Create an Account;" 3) enter your email address, password, and 6-digit community code IDXQSI; 4) select pool passes; and 5) complete and submit your application to SFMC (Service First Management and Consulting). SFMC will review your application and check its validity. Upon approval, you will receive an email notification that your electronic pool pass (EPP) is ready to be activated.

To activate your EPP, download the free PoolEntry app available on the Apple App Store and Google Play Store. You will be asked to login using your email address and password and click on the "activate" button. Tap the shaded image to upload your photo and enter your first and last name and date of birth. Activate passes for each member of your family.

For those residents who already have pool passes, you may download the new version of the PoolEntry app, rather than using the website. After you download the new app, sign in with the same email and password you used for the web version.

The EPP must be shown to the lifeguard each time the eligible pool user enters the pool area. Please be aware that an EPP will not be issued to a homeowner or other eligible pool user unless all assessment fees or other charges owed to the Quaker Hill Community Association are paid in full. Only those persons listed on the pool application will be allowed entry into the pool area.

The use of the Quaker Hill Community pool is a privilege, and by using this facility you agree to respect the posted rules of conduct and the explicit instructions of the lifeguards at all times. In the interest of pool safety and rule enforcement, the Board has instructed the lifeguards to exercise their discretion to ask pool users to leave the premises when

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Trash Disposal

Residents of single-family detached homes and townhomes are reminded that trash containers may not be placed outside earlier than 5:00 p.m. on the evening before collection and must be returned to storage not later than 7:00 p.m. on the day of collection. Please put your trash can out of view on non-pick up days.

The regular trash collection day is Tuesday. During a week when Monday or Tuesday is a holiday, you may call the City's Resource Recovery Division, 703-746-4311 or check the city of Alexandria website at www.alexandriava.gov/RefuseCollection for information on trash collection.

TMP

Quaker Hill participates in the city-wide Transportation Management Program (TMP) that promotes mass transit usage.

Part of our monthly assessment fee funds this program. As a bona fide Quaker Hill resident, you are eligible to add benefits to your SmarTrip cards at a 50% discount. SmarTrip cards are good for use on Metro rail, bus, and parking facilities as well as for use on other participating transit agencies.



ITEM	COST TO YOU
Transit benefit: \$250 maximum benefit per household per month (specified by resident per SmarTrip card)	\$125.00

How to Set Up a TMP Account:

1. Purchase a SmarTrip card(s) at any Metrorail station or commuter store (the nearest one is located in Shirlington). A SmarTrip card costs \$10 (\$2 for card and \$8 in stored value).
2. Send the card(s) serial number and resident's name to SFMC to set up an account. The card MUST be registered with SFMC to add transit benefits.
3. A maximum of four cards may be registered with SFMC.

How to Add Fare to your SmarTrip card:

1. After your card(s) have been registered with SFMC, send a check to SFMC requesting the amount to be added to each card.
2. Memo on check must note "FOR TMP BENEFITS".
3. Mail check to Quaker Hill Community Association, c/o SFMC, Inc., 9464 Innovation Dr., Manassas, VA 20110.
4. The outside of the envelope should include "Attn.: TMP Benefits".

All orders must be paid in full in advance before SFMC will add benefits. TMP benefits are added electronically between the 1st and 21st of each month and will be available the 1st of the following month. You cannot register cards issued by an employer through an employee benefits program.

Cards/benefits may not be sold or transferred to others. Misuse may result in the temporary or permanent loss of TMP benefits.

Quaker Hill Community Association Information

Board of Directors

Marci Greenberger, President
 Dominique Mack, Vice President
 Lennin Lopez, Secretary
 Rose Gillespie, Treasurer & Newsletter
 Mark Vaughn, Director

Clubhouse Telephone

703-823-1911/1912

Service First Management and Consulting

(703) 392-6006 x285, jlee@sfmtcinc.com
www.sfmtcinc.com
 9464 Innovation Drive
 Manassas, Virginia 20110

The Quaker Hill Community Association Board of Directors meets via teleconference at 7:00 p.m. on the fourth Thursday of every month except for November and December. If you wish to

participate, email SFMC at sfmcinfo@sfmtcinc.com before 5 p.m. on the day of the meeting or subscribe to the email notification list at the above address to get call-in information. Questions, concerns, and comments may be emailed to SFMC by noon on the day before the meeting.

Quaker Hill Condominium Association

Management Company: First Service Residential, 703-385-1133
 Association President: John Sesler, jsesler@comcast.net

Important Numbers to Remember

Police—Fire—Medical Emergency*	911
Police Non-Emergency	703-746-4444
Police Non-Emergency TDD line	703-838-4896
Online Crime Reporting	www.alexandriava.gov/police
National Poison Control Center	800-222-1222
Animal Control	703-746-4774

*The Alexandria Police Department is located at 3600 Wheeler Ave.; the closest fire station (#207) is located at 3301 Duke Street.

www.QHCA.org

infractions occur. On numerous occasions several swimmers have been involved in pushing and wrestling, which is a safety concern for parents of small children. Please do not abuse pool privileges or allow others to do so. This could result in liability issues to the homeowner, the pool company, and our community. Misuse may also result in the temporary or permanent loss of pool privileges.

Pool Operating and Use Requirements

Pool operating hours are:

- ✓ Monday-Friday—noon to 7:45 p.m.
- ✓ Saturday/Sunday/holidays—10:00 a.m. to 7:45 p.m.
- ✓ Daily—dedicated lap swim time: 7:00-7:45 p.m.

As a reminder to all residents and to provide information to new homeowners, please refer to the table below as an easy-to-use guide to pool entrance requirements. The Board has instructed the lifeguards to strictly enforce the rules. Parents and guardians are advised to keep non-swimmers within reach; lifeguards are authorized to administer swim tests to ensure the safety of non-swimmers and young swimmers.

QUAKER HILL POOL ADMISSION			
Age	Identification Required	Can attend alone	Can bring guests
18 or over eligible users	Government-approved ID	YES	YES
16-17	Government-approved ID	YES	NO
Under 16	NO	NO	NO

- Children under 16 years of age must be accompanied throughout their stay at the pool by an eligible pool user who is 18 years of age or older.
- Guests, no matter their age, cannot attend alone. They must be accompanied at all times by an eligible pool user who is 18 years of age or older.
- The maximum allowable number of guests per household is 5.
- Dedicated lap swim time is from 7:00 p.m.-7:45 p.m. daily. Lap swimming during the day will be allowed **ONLY** when no other swimmers are in the pool and should not exceed 50 minutes.

Guest Passes and Fees

One free guest pass is available per home and will be included in the poolentry.com app account. Additional guest passes will cost \$2 per day, per guest, and no more than a five-guest total, per household, per day, will be permitted. Guests must be accompanied by a homeowner or eligible pool user who is 18 years of age or older at all times. Guest passes may be purchased at poolentry.com for \$2 per pass, plus a processing fee. Passes are only valid on the day of purchase. Do not purchase guest passes in advance; they will expire at the end of the purchase day.

Pool Capacity

Alexandria City Code Sec 11-11-63 requires one lifeguard per 25 patrons, which restricts the number of patrons at the pool. A second lifeguard is scheduled from 3:00 p.m. -7:00 p.m. on weekdays and from noon to 6:00 p.m. on weekends, which raises the pool capacity to a maximum of 50. When public school resumes on August 19, 2024, there will be only one lifeguard all day.



Visitor Parking Process

Our community continues to work with Parking Boss, a parking management company, to ensure resident compliance with visitor parking regulations for townhomes and single-family homes. Residents are required to register their vehicles to obtain visitor parking passes for their visitors' vehicles. Each resident was issued a unique passcode to be used for visitor parking. Residents can register their vehicles online at qhca.parkingattendant.com. Visitor vehicle registration may be done on the website or by using the QR code shown on the signs in the parking lot or on the decals that were sent to each resident. Unregistered vehicles may be towed without warning.

Visitor passes will be issued in accordance with Quaker Hill regulations that restrict visitor parking to 7 days in any 30-day period and do not allow residents to use visitor spaces as overflow parking for their own vehicles. All vehicles in visitor parking spaces will be monitored for compliance. Please note: several cars have been warned and subsequently towed; all towing expenses are incurred by the car owner.

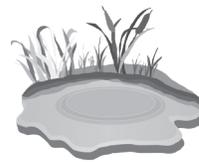
Updated QHCA Website

The Board has heard from several residents who were hesitant to use the QHCA website because it was not designated as a 'secure' website. Since transactions are not conducted on the website, the secure designation may not be necessary; however, firewall programs on the site may have limited access for some users. To rectify this problem, the QHCA.org website was recently updated to a secure website. SFMC indicates that the secure designation has fixed the issue. Be sure to update your link to <https://www.qhca.org>.

Motor Bikes

In recent weeks, several young residents have been observed riding mini *motor bikes* around the pond sidewalk and Quaker Hill Drive loop, causing safety concerns for pedestrians and drivers. According to Virginia State Codes, vehicles cannot be ridden or driven on sidewalks. Alexandria Police were notified of recent incidents via the police department's non-emergency number, and officers responded quickly. The Board is working with Sgt. O'Malley, our police liaison, to address this safety concern.

Trickle Stream Repair

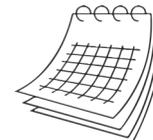


The trickle stream repair continues to be a source of frustration. The civil engineering contract cost proposal was much higher than anticipated and is not feasible due to budget obligations. The Board has contacted the company that performed the pond bathymetric study in 2006 to obtain the original drawings of the pond, which was built around 1990 by a firm located in North Carolina. Once those drawings are located, the complications related to the installation of the trickle stream intake pipe may be better assessed. Alternate plans for the trickle stream are also being discussed.

Upcoming Board Meetings

The Board of Directors continue to hold monthly virtual meeting at 7 p.m. on the following dates:

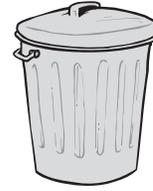
- August 22
- September 26
- October 24
- November 14 (annual community meeting)





Recycling Bins

The blue bins are for recyclable materials only. Please do not place household trash in recycling bins. Overflow trash may be placed in trash bags that are picked up by the City on trash collection day. Alexandria continuously updates its recycling collection programs due to changes in markets, sorting technologies, and package design. For information on acceptable recyclable items visit www.alexandriava.gov and click on Services for trash and recycling information.



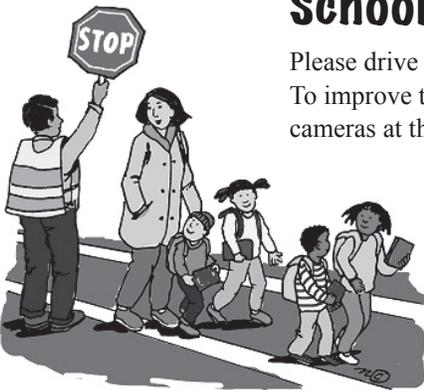
Condo Trash Receptacles

The Quaker Hill Condominium Board of Directors reminds all Quaker Hill residents that the trash receptacles located on the south side of its property are for *use by condo residents only*. The condo association pays for its trash service through its monthly assessment. The board also reminds all residents that security cameras are located around the property, and live monitoring is conducted. Please be respectful.



Rental Scooter Reminder

Please return rental scooters to accessible locations for proper pick up. An abandoned scooter was recently dumped in the pond. If submerged, the lithium battery used in electric scooters can trigger potentially hazardous current flow between terminals, leading to unintentional discharge. This may cause environmental and health concerns for wildlife and plants. A new duckling was just spotted in the pond. Please keep it healthy.



School Starts August 19, 2024

Please drive carefully and adhere to the posted speed limit when school signs are flashing. To improve traffic safety and reduce speeding at several schools, the City installed speed cameras at the following schools:

- Francis Hammond Middle School
- John Adams Elementary School
- Ferdinand T. Day Elementary School
- George Washington Middle School

The speed limit is 15 mph when lights are flashing. Failure to obey posted speed limits may result in a \$100 fine for each offense.



Quaker Hill Community Association

c/o SFMC

9464 Innovation Drive

Manassas, VA 20110