

The Quaker Hill Quill

May 2024

2024 Pool Season Information

The Quaker Hill pool opens on Saturday, May 25, 2024 at 10 a.m. Pool information packets have been mailed to all residents and should have been received by now. If you have not received the information, contact JLee@sfmcinc.com at Service First Management and Consulting (SFMC). Prior to pool opening, please read the following information on pool admission, facility entrance requirements, and operating rules.



Pool Admission Requirements

Homeowners must complete a pool-use application online using the [poolentry.com](https://www.poolentry.com) app. Download the free app on the Apple App Store or Google Play Store. To apply for an Electronic Pool Pass (EPP), please go to: www.poolentry.com/application/pool-application.php?PoolApplicationID=90354fd5-ba76-4c3c-bdd5-f9c35b38793

Upon completion of the application, SFMC will review and check its validity. After the application is approved, you will receive an email notification that your EPP is ready for download. The EPP must be shown to the lifeguard each time the eligible pool user enters the pool area. This same process will apply to new homeowners who arrive during pool season. Please be aware that an EPP will not be issued to a homeowner or other eligible pool user unless all assessment fees or other charges owed to the Quaker Hill Community Association (QHCA) are paid in full. Only those persons listed on the pool application will be allowed entry into the pool area.

The use of the Quaker Hill Community pool is a privilege, and by using this facility you agree to respect the posted rules of conduct and the explicit instructions of the lifeguards at all times. In the interest of pool safety and rule enforcement, the Board has instructed the lifeguards to exercise their discretion to ask pool users to leave the premises when infractions occur. On several occasions last year, swimmers and their parents (or guardians) have used profanities, making families with young children uncomfortable and hastening their departure from the pool. This is unacceptable. Moreover, several swimmers were involved in pushing and wrestling, which is a safety concern for parents of small children. Please do not abuse pool privileges or allow others to do so. This could result in liability issues to the homeowner, the pool company, and our community. Misuse may also result in the temporary or permanent loss of pool privileges.

Pool Operating and Use Requirements

Pool operating hours are:

- ✓ Monday-Friday—noon to 7:45 p.m.
- ✓ Saturday/Sunday/holidays—10:00 a.m. to 7:45 p.m.
- ✓ Daily—dedicated lap swim time: 7:00-7:45 p.m.
- ✓ The pool facilities will close during thunder and/or lightning and will remain closed for 45 minutes after the last occurrence.

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Trash Disposal

Residents of single-family detached homes and townhomes are reminded that trash containers may not be placed outside earlier than 5:00 p.m. on the evening before collection and must be returned to storage not later than 7:00 p.m. on the day of collection. Please put your trash can out of view on non-pick up days.

The regular trash collection day is Tuesday. During a week when Monday or Tuesday is a holiday, you may call the City's Resource Recovery Division, 703-746-4311 or check the city of Alexandria website at www.alexandriava.gov/RefuseCollection for information on trash collection.

TMP

Quaker Hill participates in the city-wide Transportation Management Program (TMP) that promotes mass transit usage.

Part of our monthly assessment fee funds this program. As a bona fide Quaker Hill resident, you are eligible to add benefits to your SmarTrip cards at a 50% discount. SmarTrip cards are good for use on Metro rail, bus, and parking facilities as well as for use on other participating transit agencies.



ITEM	COST TO YOU
Transit benefit: \$250 maximum benefit per household per month (specified by resident per SmarTrip card)	\$125.00

How to Set Up a TMP Account:

1. Purchase a SmarTrip card(s) at any Metrorail station or commuter store (the nearest one is located in Shirlington). A SmarTrip card costs \$10 (\$2 for card and \$8 in stored value).
2. Send the card(s) serial number and resident's name to SFMC to set up an account. The card MUST be registered with SFMC to add transit benefits.
3. A maximum of four cards may be registered with SFMC.

How to Add Fare to your SmarTrip card:

1. After your card(s) have been registered with SFMC, send a check to SFMC requesting the amount to be added to each card.
2. Memo on check must note "FOR TMP BENEFITS".
3. Mail check to Quaker Hill Community Association, c/o SFMC, Inc., 9464 Innovation Dr., Manassas, VA 20110.
4. The outside of the envelope should include "Attn.: TMP Benefits".

All orders must be paid in full in advance before SFMC will add benefits. TMP benefits are added electronically between the 1st and 21st of each month and will be available the 1st of the following month. You cannot register cards issued by an employer through an employee benefits program.

Cards/benefits may not be sold or transferred to others. Misuse may result in the temporary or permanent loss of TMP benefits.

Quaker Hill Community Association Information

Board of Directors

Marci Greenberger, President
Dominique Mack, Vice President
Lennin Lopez, Secretary
Rose Gillespie, Treasurer & Newsletter
Mark Vaughn, Director

Clubhouse Telephone

703-823-1911/1912

Service First Management and Consulting

(703) 392-6006 x285, sfmcinfo@sfmcinc.com
www.sfmcinc.com
9464 Innovation Drive
Manassas, Virginia 20110

The Quaker Hill Community Association Board of Directors meets via teleconference at 7:00 p.m. on the fourth Thursday of every month except for November and December. If you wish to

participate, email SFMC at sfmcinfo@sfmcinc.com before 5 p.m. on the day of the meeting or subscribe to the email notification list at the above address to get call-in information. Questions, concerns, and comments may be emailed to SFMC by noon on the day before the meeting.

Quaker Hill Condominium Association

Management Company: First Service Residential, 703-385-1133
Association President: John Sesler, jsesler@comcast.net

Important Numbers to Remember

Police—Fire—Medical Emergency*	911
Police Non-Emergency	703-746-4444
Police Non-Emergency TDD line	703-838-4896
Online Crime Reporting	www.alexandriava.gov/police
National Poison Control Center	800-222-1222
Animal Control	703-746-4774

*The Alexandria Police Department is located at 3600 Wheeler Ave.; the closest fire station (#207) is located at 3301 Duke Street.

www.QHCA.org

A few important rules to remember when using the pool are summarized here. They are based on current safety regulations and are subject to change as new ones are issued.

- As mandated by the City of Alexandria, ALL swimmers must be out of the pool for 10 minutes every hour; lifeguards will call swim breaks at 10 minutes before the hour, every hour, except for the last hour of the day. Please exit the pool when instructed to do so.
- **New rule:** Dedicated lap swim time is from 7:00 p.m.-7:45 p.m. daily. Lap swimming during the day will be allowed **ONLY** when no other swimmers are in the pool and should not exceed 50 minutes.
- No running, pushing, wrestling, dunking, or standing/sitting on another's shoulders.
- No profanity, screaming, or other boisterous behavior in the pool area or environs.
- The use of radios, speakers, or similar electronic devices is permitted **ONLY** when used with headphones.
- Rafts and balls and toys not intended for pool use (e.g. footballs) are not allowed.
- Parents/guardians are advised to keep non-swimmers withing reach; lifeguards are authorized to administer swim tests to ensure the safety of non-swimmers and young swimmers.
- Keep facility clean by placing refuse and recyclables in proper receptacles.
- Entering the pool area when the facility is closed is trespassing. If you witness trespassing or vandalism, please report it to the Alexandria Police Department (703-746-4444). Trespassers will be banned from the property, and charges may be filed.

The table below is an easy-to-use guide to Quaker Hill pool admission requirements. The Board has instructed the lifeguards to strictly enforce the rules.

QUAKER HILL POOL ADMISSION			
Age	Identification Required	Can attend alone	Can bring guests
18 or over eligible users	Government-approved ID	YES	YES
16-17	Government-approved ID	YES	NO
Under 16	NO	NO	NO
<ul style="list-style-type: none">• Children under 16 years of age must be accompanied throughout their stay at the pool by an eligible pool user who is 18 years of age or older.• Guests, no matter their age, cannot attend alone. They must be accompanied at all times by an eligible pool user who is 18 years of age or older.• The maximum allowable number of guests per household is 5.• Dedicated lap swim time is from 7:00 p.m.-7:45 p.m. daily. Lap swimming during the day will be allowed ONLY when no other swimmers are in the pool and should not exceed 50 minutes.			

Guest Passes and Fees

One free guest pass is available per home and will be included in the *poolentry.com* app account. Additional guest passes will cost \$2 per day, per guest, and no more than five guests total, per household, per day, will be permitted. Guests must be accompanied by a homeowner 18 years of age or older. Guest passes may be purchased on the *poolentry.com* app for \$2 per pass, plus a processing fee of 3.6 percent (approximately 7 cents for each guest pass.) **Passes are only valid on the day of purchase. Do not purchase guest passes in advance, they will expire at the end of the purchase day.**

Pool Company

The Board has rehired High Sierra Pools to manage pool operations during the 2024 swim season based on positive feedback from the community. High Sierra began work in March to prepare the pool and deck area to meet required safety, legal, and use inspections; and company representatives met with the Board at the April 2024 community meeting to review pool rules and issues.

The Board appreciates residents' feedback regarding the management and use of the pool and looks forward to continued feedback that will be provided to High Sierra Pools at subsequent community meetings.

Upcoming Board Meetings

The Board of Directors will hold monthly virtual meetings at 7 p.m. on the following dates:

May 23, 2024

June 27, 2024

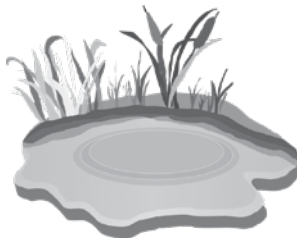
July 25, 2024

August 22, 2024

For call-in information, email SFMC at sfmcinfo@sfmccinc.com before 5 p.m. on the day of the meeting or sign up for the email notification list to get that information. Questions, concerns, and comments may be emailed to SFMC by noon on the day before the meeting.

Little Free Library

Quaker Hill now has a Little Free Library (LFL) box located at the northeast corner of the pond. The book-sharing box was donated to our community in memory of Jan Callies Foster, a beloved neighbor and friend. Please visit the LFL to take a book and share a book; the books are always free. We hope our community's Little Free Library inspires readers and expands book access for all.



Trickle Stream

Just when we thought trickle stream repairs would be in the rearview mirror, the Board was notified that the intake pipe was obstructed by pond debris. The pond area near the trickle stream must be dredged in order to proceed with repairs. A civil engineer has been engaged to assess next steps in the May/June timeframe.

Flock Cameras

As indicated in the April 2024 letter to homeowners, the QHCA Board is moving forward with a pilot program to install a FLOCK camera on Quaker Hill Drive. FLOCK cameras are automated license plate readers that provide real-time, direct-feed information to law enforcement agencies. Since motor vehicles are often used in the commission of crimes, automated license plate readers have proven to be effective in combating criminal activities, such as property theft and damage, stolen vehicles, and assaults, as well as finding missing persons.

The camera is expected to be installed by summer 2024.

In related news, the Virginia Department of Criminal Justice Services awarded the Alexandria Police Department (APD) a \$250,000 grant to curb the increase in gun-related crimes in the City. According to APD, firearm-related offenses in Alexandria doubled from 2021 to 2022, with many of the incidents occurring along the Edsall Road corridor. The APD will use the funds to implement gun violence intervention and prevention initiatives in the most affected parts of Alexandria.

PLEASE... Don't Feed the Geese



Flocks of non-migrating Canada geese have become established throughout Virginia and other Atlantic flyway states. Not surprisingly, several have been congregating at the Quaker Hill pond in recent weeks. Supplemental feeding encourages the geese to stay for an extended period of time, causing several problems. Goose droppings make a mess of walkways and common areas and produce high-nutrient concentrations in the pond that affect water quality and are harmful to fish and other aquatic life. One goose can produce one pound of waste per day! Another problem relates to overgrazed grassy areas around the pond and homeowner lawns. Supplemental feeding also teaches geese to be unafraid of people and may result in aggressive behavior.

Supplemental feeding may be unhealthy for geese, especially if bread and/or popcorn become a large part of their diet. Geese that depend on human handouts are less likely to migrate when winter weather arrives.

Landscape Corner

As a reminder to all homeowners, the landscaping services contract covers common areas and townhome front lawns and includes:

- ✓ Mowing
- ✓ Edging (every other mowing)
- ✓ Fertilizing
- ✓ Mulching (spring)
- ✓ Aerating and overseeding (Fall)
- ✓ Leaf removal (three times—November, December, and January)



Please note the contract does **not** include the following services on personal property:

- ✗ Weeding
- ✗ Tree and/or shrub pruning and/or removal
- ✗ Watering
- ✗ Removing mulch on personal property

Please consider watering trees and plants in common areas near your home during dry periods. Community hoses and connections to water are available around the pond. Your help is always appreciated.

SFMC will work with Marquez Landscaping to notify residents when herbicides will be applied.

Herbicide Notification List

As part of the landscaping contract, a turf herbicide (not pesticide) is applied to common areas and townhome front yards to curb the growth of weeds. A pre-emergent application and two post-emergent applications are scheduled. SFMC sends out a notification email prior to the herbicide application, along with safety information. Please note that the herbicide application is always weather dependent.

Several townhome owners have asked to opt out of any herbicide spraying. To opt out:

1. Sign up for Quaker Hill notification list by contacting SFMC (sfmcinfo@sfmcinc.com) and check for the notifications.
2. Purchase a red reflective driveway marker. Several businesses, including Amazon, Home Depot and Lowes, carry this item. Amazon, for example, offers many types of markers, usually in a 4- or 8-pack for about \$3-4 per stake. (Note that the markers also may be used to indicate curbs and/or gutter locations in deep snow.)
3. Place the marker in your yard on the date of the proposed application. The spraying company knows that the reflector means you do NOT want herbicide applied to your yard.
4. Please remove the stake after the application date so it does not interfere with mowing and/or other yard-care activities.



**Want to view past issues of our newsletter? You can find them at www.QHCA.org.
Sign up for Quaker Hill notification list by contacting SFMC at sfmcinfo@sfmcinc.com.**



Quaker Hill Community Association

c/o SFMC
9464 Innovation Drive
Manassas, VA 20110

