

The Quaker Hill Quill

May 2026

2026 Pool Season Information

We're sure after all the snow this winter, everyone is looking forward to pool season which will be an entire a whole extra week this year! The Quaker Hill pool opens on Saturday, May 23, 2026 at 10 a.m. and will close for the season on Labor Day, September 7th. Pool information packets have been emailed to all residents and should have been received by now. If you have not received the information, contact SFMC (Service First Management and Consulting) at 703-392-6006, x 285 or JLee@smfcinc.com. Prior to the pool opening, please read the following please read the following information on pool admission requirements and operating rules.

Pool Admission Requirements

The Quaker Hill Community Association (QHCA) will continue to use the **PoolEntry App** that is available for free on the Apple App Store or Google Play Store. Please follow these steps if you don't already have the PoolEntry App from a previous year:

- ✓ Download the free PoolEntry App
- ✓ Sign in or create a new account (if you don't remember your password; passwords can be reset within the app; resident accounts from last year are still functional).

All residents must fill out the following information to receive their 2026 pool pass:

- ✓ Click on "Apply for Pool Passes" and enter IDXQSI.
- ✓ Provide your name, address, phone, and select continue.
- ✓ Read through the pool rules and click "Agree"
- ✓ Provide name/date of birth for each pass holder.
- ✓ Submit application

Residents who do not have a smart phone or those who do not want to use the app can contact SFMC management for information on receiving a physical pass. Online registration and application are still required.

Upon submission of your application, SFMC will review the information; reviews typically take 1-2 business days. After your application is approved, you will receive an email notification that your pool pass is ready for download.

To activate your pool passes please follow these steps:

- ✓ Open the PoolEntry App on your phone.
- ✓ Click the "Activate" button on each pool pass.
- ✓ Click on the circular icon to upload your photo; you may select a photo from the gallery or upload a new one.
- ✓ Confirm your first/last names and date of birth.
- ✓ Click Activate; scroll left or right between passes to activate.

Only one PoolEntry account is needed per family. All family members have access to pool passes associated with the family account using any mobile device; this allows one family member to check in all family members. All family members can download and activate passes on multiple devices as long as there are enough seasonal passes available. Family members' passes can be viewed by scrolling left or right on your phone.

Tenants may apply for pool passes provided they submit proof of residency as part of their application. A copy of your current lease must be provided to verify resident names.

This same process will apply to new homeowners who arrive during pool season. Please be aware that a PoolEntry pass will not be issued to a homeowner or other eligible pool user unless all assessment fees or other charges owed to QHCA are paid in full. Only those persons listed on the pool application will be allowed entry into the pool area.

Guest Passes and Fees

One free guest pass is available per home and will be included in your PoolEntry account. Additional guest passes will cost \$2 per day, per guest, and no more than five guests total, per household, per day, will be permitted. Guests must be accompanied by a homeowner 18 years of age or older. Guest passes may be purchased on your PoolEntry account for \$2 per pass, plus a processing fee. *Passes are only valid on the day of purchase. Do not purchase guest passes in advance, they will expire at the end of the purchase day.*



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Pool Pass Technical Assistance

If you need assistance, please contact your SFMC (jlee@sfmcinc.com) for information about pending applications, pool pass pricing, and adding pool passes. PoolEntry technical support is also available by submitting a support ticket at mypass.poolentry.com. Online support is available Monday-Friday from 10:00 a.m. to 5:30 p.m. Extended support hours are provided on May 22 (Friday) and May 23 (Saturday). Support is limited on weekends and holidays throughout the summer.

Pool Operating and Use Requirements

The PoolEntry Pass must be shown to the lifeguard each time the eligible pool user or guest enters the pool area. Use of the Quaker Hill Community pool is a privilege, and all users are expected to comply with posted rules, as well as the instructions and directions of the lifeguards. To maintain a safe and welcoming environment, the Board has authorized lifeguards to exercise their discretion in addressing rule violations, including asking individuals to leave the premises when necessary. Over the years, there have been instances of inappropriate language and behavior at the pool, including the use of profanity and rough physical conduct such as pushing and wrestling. Such behavior creates an uncomfortable and potentially unsafe environment, particularly for families with young children, and will not be tolerated. Please use pool privileges responsibly and help ensure that others do the same. Misconduct may create liability concerns for homeowners, the pool management company, and the community association, and may result in the temporary or permanent suspension of pool privileges.

Pool operating hours are:

- Monday-Friday—noon to 7:45 p.m.
- Saturday/Sunday/holidays—10:00 a.m. to 7:45 p.m.

- Daily—dedicated lap swim time: 7:00-7:45 p.m.
- The pool facilities will close during thunder and/or lightning and will remain closed for 45 minutes after the last occurrence.
- As mandated by the City of Alexandria, ALL swimmers must be out of the pool for 10 minutes every hour; lifeguards will call swim breaks at 10 minutes before the hour, every hour, except for the last hour of the day. Please exit the pool when instructed to do so.
- Dedicated lap swim time is from 7:00 p.m.-7:45 p.m. daily. Lap swimming during the day will be allowed **ONLY** when no other swimmers are in the pool and should not exceed 50 minutes.
- No running, pushing, wrestling, dunking, or standing/sitting on another's shoulders.
- No profanity, screaming, or other boisterous behavior in the pool area or environs.
- The use of radios, speakers, or similar electronic devices is permitted **ONLY** when used with headphones.
- Rafts and balls and toys not intended for pool use (e.g. footballs) are not allowed.
- Parents/guardians are advised to keep non-swimmers within reach; lifeguards are authorized to administer swim tests to ensure the safety of non-swimmers and young swimmers.
- Keep facility clean by placing refuse and recyclables in proper receptacles.
- Entering the pool area when the facility is closed is trespassing. If you witness trespassing or vandalism, please report it to the Alexandria Police Department (703-746-4444). Trespassers will be banned from the property, and charges may be filed.

The table below is an easy-to-use guide to Quaker Hill pool admission requirements. The Board has instructed the lifeguards to strictly enforce the rules.

QUAKER HILL POOL ADMISSION			
Age	Identification Required	Can attend alone	Can bring guests
18 or over eligible users	Government-approved ID	YES	YES
16-17	Government-approved ID	YES	NO
Under 16	NO	NO	NO
• Children under 16 years of age must be accompanied throughout their stay at the pool by an eligible pool user who is 18 years of age or older. • Guests, no matter their age, cannot attend alone. They must be accompanied at all times by an eligible pool user who is 18 years of age or older. • The maximum allowable number of guests per household is 5. • Dedicated lap swim time is from 7:00 p.m.-7:45 p.m. daily. Lap swimming during the day will be allowed ONLY when no other swimmers are in the pool and should not exceed 50 minutes.			



Happy 250th Birthday America!



As America commemorates its 250th year of being awesome, museums and organizations across Alexandria are bringing history to life through tours, exhibitions, public art, live music and concerts, fireworks, sailing ships, and more! To learn more and see a comprehensive listing of events, visit <https://www.alexandriava.gov/America250>.

The broader region will also host several major events this summer, including the National Memorial Day Parade on May 25, the official kickoff to the summer season honoring those who served; the Great American State Fair from June 25 through July 10, a 16-day festival stretching from the United States Capitol to the Washington Monument featuring pavilions for all 56 states and territories, a 110-foot Ferris wheel, live music, and themed daily programming; and the Freedom 250 Grand Prix from August 21–24, bringing high-speed IndyCar racing through the streets of the nation’s capital.

Also happening this summer is FIFA’s World Cup! While the closest match venue to our community is in Philadelphia, we’re especially excited that the Croatia national football team has chosen Alexandria as its home base and will be training nearby at Episcopal High School. The tournament kicks off June 11th in Mexico City, and we’ll be cheering on both Croatia and United States men’s national soccer team throughout the competition!



Reminder to Home-owners Who Rent Their Units

With vacation and moving season on the horizon, please remember Alexandria allows (and strictly regulates) short-term rentals like Airbnb and VRBO. The Quaker Hill Board reminds homeowners that QHCA regulations restrict leasing terms to a minimum of 6 months. The lease must contain a provision that the right of the lessee to use and occupy the unit is subject to compliance with QHCA legal documents and rules and regulations. Owners may be liable for any costs incurred by the Association in addressing violations of the lessee. Additional requirements may be found in the Resident Manual at www.qhca.org under “Community Regulations.”

Quaker Hill Community Association Board Schedule and Information

2026 QHCA Board Meeting Dates	General Meeting Information
May 28 (via Zoom)	- Meetings start at 7pm - Meetings are held the fourth Thursday of the month, which is not always the last Thursday. - Email SFMC at sfmcinfo@sfmcine.com before 5 p.m. on the day of the meeting OR sign up for the email notification list to get call-in information. - Questions, concerns, and comments may be emailed to SFMC by noon on the day before the meeting. - Agendas will be provided to homeowners on the email notification list and those who contact SFMC for call-in information.
June 25 (via Zoom)	
July 23 (via Zoom)	
Aug 27 (via Zoom)	
Sept 24 In Person	
Oct 22 (via Zoom)	
Nov 19 ANNUAL MEETING: Annual Meeting in Person!	
No Dec meeting – Happy Holidays!	
NOTE: For in-person meetings, the community center meeting room capacity is 25 people.	

TMP



Quaker Hill participates in the city-wide Transportation Management Program (TMP) that promotes mass transit usage. Part of our monthly assessment fee funds this program. As a bona fide Quaker Hill resident, you are eligible to add benefits to your SmarTrip cards at a 50% discount. SmarTrip cards are good for use on Metro rail, bus, and parking facilities as well as for use on other participating transit agencies.

ITEM	COST TO YOU
Transit benefit: \$250 maximum benefit per household per month (specified by resident per SmarTrip card)	\$125.00

How to Set Up a TMP Account:

1. Purchase a SmarTrip card(s) at any Metrorail station or commuter store (the nearest one is located in Shirlington). A SmarTrip card costs \$10 (\$2 for card and \$8 in stored value).
2. Send the card(s) serial number and resident's name to SFMC to set up an account. The card MUST be registered with SFMC to add transit benefits.
3. A maximum of four cards may be registered with SFMC.

How to Add Fare to your SmarTrip card:

1. After your card(s) have been registered with SFMC, send a check to SFMC requesting the amount to be added to each card.
2. Memo on check must note "FOR TMP BENEFITS".
3. Mail check to Quaker Hill Community Association, c/o SFMC, Inc., 9464 Innovation Dr., Manassas, VA 20110.
4. The outside of the envelope should include "Attn.: TMP Benefits".

All orders must be paid in full in advance before SFMC will add benefits. TMP benefits are added electronically between the 1st and 21st of each month and will be available the 1st of the following month. You cannot register cards issued by an employer through an employee benefits program.

Cards/benefits may not be sold or transferred to others. Misuse may result in the temporary or permanent loss of TMP benefits.

Quaker Hill Community Association Information

Board of Directors

Dominique Mack, President
Laura Evans, Vice President
Ashley McCurry, Secretary
Rose Gillespie, Treasurer & Newsletter

Clubhouse Telephone

703-823-1911/1912

Service First Management and Consulting

(703) 392-6006 x285, jlee@sfmcinc.com
www.sfmccinc.com
9464 Innovation Drive
Manassas, Virginia 20110

The Quaker Hill Community Association Board of Directors meets via teleconference or in person at 7:00 p.m. on the fourth Thursday of every month except for November and December. For ZOOM meetings, email SFMA at sfmcinfo@sfmc.com before 5 p.m. on the day of the meeting for call-in information,

or sign up for the email notification list. Questions, concerns and comments may be mailed to SFMC by noon on the day before the meeting. Participation via phone, ZOOM, or other virtual process is not available during in-person meetings.

Quaker Hill Condominium Association

Management Company: First Service Residential, 703-385-1133

Important Numbers to Remember

Police—Fire—Medical Emergency*	911
Police Non-Emergency	703-746-4444
Police Non-Emergency TDD line	703-838-4896
Online Crime Reporting	www.alexandriava.gov/police
National Poison Control Center	800-222-1222
Animal Control	703-746-4774

*The Alexandria Police Department is located at 3600 Wheeler Ave.; the closest fire station (#207) is located at 3301 Duke Street.

www.QHCA.org

Quaker Hill Earth Day

Quaker Hill residents rolled up their sleeves on April 26 to remove trash and debris in the common areas around the Quaker Hill community to enhance the beauty and enjoyment of our green spaces. Caroline Morris of the landscape committee worked with our youngest residents to plant native species behind Quaker Hill Drive. Kids and adults alike celebrated the end of the Earth Day event with iced tea, juice, and snacks provided by board members and drew nature-inspired designs on the sidewalks to bring smiles to community residents.

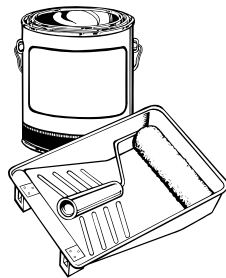


We are continuing to pursue Wildlife Sanctuary certification for the community's common grounds. To help, please identify any "Sanctuary Species" that live in or visit Quaker Hill seasonally or year-round. You can view the species list by scanning the QR code. Please send your sightings to Jody Lee.



Covenants Update

The Covenants Committee advisory team has submitted its draft to the Board for review. The document is designed not only to help residents maintain community standards, but also to provide practical guidance on aesthetic and structural home maintenance issues that, if left unaddressed, could lead to more costly repairs over time.



Once finalized, the document — along with the checklist referenced above — will serve as a valuable resource for homeowners preparing for covenants inspections, planning to place their home on the market, or considering future repairs and improvements. In addition, the committee plans to enlist volunteers to conduct neighborhood reviews aimed at helping homeowners avoid unnecessary HOA-related expenses while providing ample time to address concerns within our four-decade-old community.

Landscape Corner

As a reminder to all homeowners, the landscaping services contract covers common areas and townhome front lawns and includes:

- Mowing
- Edging (every other mowing)
- Fertilizing
- Mulching (spring)
- Aerating and overseeding (Fall)
- Leaf removal (three times—November, December, and January)

Please note the contract does not include the following services on personal property:

- Weeding
- Tree and/or shrub pruning and/or removal
- Watering
- Removing mulch on personal property

SFMC will work with Marquez Landscaping to notify residents when herbicides will be applied. Notify SFMC by email if you would like to be put on the notification list.

As the planting season and summer heat approaches, the Landscape Committee is looking for more members to help beautify our landscape with more native plants to encourage butterfly and bird friendly habitats. They are also seeking volunteers to help with watering, establishing healthy plant growth, assessing how well the new plants have fared, and water plants in common areas with community hoses. Please email Jody Lee if you are interested in joining the committee.





Quaker Hill Community Association

c/o SFMC

9464 Innovation Drive

Manassas, VA 20110

Keep Quaker Hill Clean This Summer!

*A happy pup can wag and play,
But owners clean the mess away.*

*A little bag, a moment's time,
Helps keep my shoe soles sublime.*

*And when you walk with drink or snack,
Don't toss your trash behind your back.*

*A wrapper here, a bottle there,
Can spoil the spaces that we share.*

*So lend a hand and do your part,
Good neighbors lead with pride and heart.
Pick up, throw out, keep pathways glittering—
Clean up after your pets and please no littering!*

